

Verizon Mobile for Microsoft Teams

Solution brief



Verizon Mobile for Microsoft Teams enables anywhere access to Teams capabilities via a single business-provided phone number for mobile and desktop devices.

Verizon Mobile for Microsoft Teams delivers a mobile-first Teams experience that empowers your evolving workforce to work from anywhere. Now your employees can access Teams features using their Verizon Wireless business provided mobile device and number as their Teams number. And because Verizon Mobile for Microsoft Teams is integrated into their smartphone's native dialer, users can seamlessly "uplift" mobile calls to Teams and elevate their Teams experience to a true mobile UC solution more powerful than the standalone Teams app.

The solution delivers cellular network quality of service to Teams communications, while allowing organizations to enforce business policies, reduce costs and improve the user experience for the growing mobile workforce.

Empowering a mobile-first workforce

For many organizations, a key to staying productive and competitive is providing the flexibility to work from anywhere. Verizon Mobile for Microsoft Teams equips your users with:

- The ability to make and receive calls from outside the organization via their Verizon business-provided mobile device or Teams endpoints
- A full Teams experience with the ability to seamlessly move mobile calls to Teams on any device
- True mobile integration with user access to combined call history, unified voice mail and presence fidelity, across Teams and native mobile devices

Benefits for your business



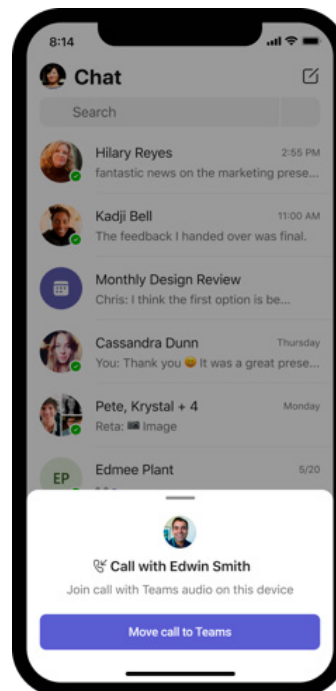
Creates a unified business communication experience.

Enables an inclusive workplace for mobile, remote, hybrid and office workers by providing a reliable communication solution that works securely from their smartphone's native dialer or the Teams app on any device.



Helps reduce costs and eliminate redundancies.

Consolidate mobile and remote workers onto a single, mobile number helping to eliminate redundancies and drive out costs from multiple phone numbers, devices and duplicate system.



Delivers a business-grade mobile communications solution.

Equip your users with enterprise-grade connectivity, resiliency and network quality, delivered by a trusted partner.



Helps ensure security, privacy and compliance.

Enables organizations to extend enterprise-grade business policies, such as recording and retention of voice calls on native mobile devices. Calls from users' devices can also be configured to appear as though they're coming from the organization to avoid exposing users' mobile numbers externally.

Benefits for your employees

Single number

- Make and receive calls from your smartphone's native dialer or Teams endpoints using one business-owned mobile number
- Enjoy the simplicity of using a single phone number across devices

Seamless call transfer

- Uplift calls from the mobile native dialer and move calls between devices and Teams endpoints without dropping the call
- Escalate from an audio-only call to video or content sharing
- Include other members of the organization in the call with a single click
- Transfer the call within the organization
- Leverage Teams capabilities, such as call recording, transcription and more

Unified call history

- View combined call history in the mobile native dialer and Teams application
- Access recently dialed and incoming calls regardless of where they were placed

Presence integration

- Update Teams presence based on mobile device status

Unified voicemail

- Receive all voicemails on any Teams endpoint
- Play, pause and delete voicemails
- Receive voicemail transcriptions in the Teams app and desktop clients

Why Verizon?

Verizon is the first U.S. operator to bring true native mobile experiences to Teams. The popularity of Teams, combined with the scale and reliability of Verizon's global network, will provide enterprise customers with a secure, managed multi-device solution that blends connectivity, calling and administration under one easy-to-use customer interface and calling plan.

Verizon offers decades of experience in providing secure, reliable communications to businesses like yours. We're experts in helping organizations implement advanced collaboration and communications solutions quickly and efficiently.

Learn more:

Get started today. Contact your account representative to learn more about Verizon Mobile for Microsoft Teams or visit verizon.com/mobileformicrosoftteams.

